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Question Paper Code : 21010

B.E./B.Tech. DEGREE EXAMINATIONS, APRIL/MAY 2022.

Seventh/ Ninth Semester

Automobile Engineering

OBM 752 – HOSPITAL MANAGEMENT

(Common to: Computer Science and Engineering/ Computer and Communication Engineering/ Electronics and Communication Engineering/ Electronics and Telecommunication Engineering/ Industrial Engineering/ Industrial Engineering and Management/ Material Science and Engineering/ Mechanical Engineering (Sandwich)/ Mechatronics Engineering/ Bio Technology/ Food Technology/ Information Technology/ Pharmaceutical Technology)

(Regulations 2017)

Time : Three hours

Maximum : 100 marks

Answer ALL questions.

PART A — (10 × 2 = 20 marks)

1. What is meant by equipment planning in hospitals?
2. Why functional planning is important?
3. What should be the profile of human resource manager?
4. What are the content of line function?
5. What are the guidelines to be followed for a training programme?
6. List the different types of transfer.
7. Give the list of space and equipment required in a hospital laundry.
8. What are the main objectives of the central sterilization department?
9. What is ISDN mode of communication?
10. What all the points to be included in the safety programme of an institution?

PART B — (5 × 13 = 65 marks)

11. (a) What are the challenges to hospital administration?

Or

(b) Write the distinction between a hospital and an industry.

12. (a) What are the fundamental principles of human resource management?

Or

(b) Discuss the nature and scope of man power planning. Also bring out the benefits of manpower planning.

13. (a) How the grooming of leaders takes place in an organization?

Or

(b) What are the recruitment policies framed by the human resources department?

14. (a) What is the role played by the food services department and how it can be divided?

Or

(b) To run a pharmacy department in a hospital, what all the requirements are needed? What is the role played by the pharmacist?

15. (a) State the general fire information and the basic responsibilities of every employee.

Or

(b) List and explain the various modes communication?

PART C — (1 × 15 = 15 marks)

16. (a) Human resource manager should plan and orient himself about the personnel by conducting a human resource inventory. Justify the statement.

Or

(b) What are the importance and functions of medical records department? Describe the location and area needed for medical records department.